STATE OF MONTANA BEFORE THE BOARD OF PERSONNEL APPEALS

IN THE MATTER OF UNPAIR LABOR PRACTICE CHARGE NO. 31-92:

SHEILA M. MURPHY AND UNION OF MAINTENANCE EMPLOYEES OF VALLEY COUNTY SCHOOL DISTRICT #1-1A,

Complainant,

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FINAL ORDER

BOARD OF TRUSTEES OF VALLEY COUNTY SCHOOL DISTRICT #1-1A.

Defendant.

The Findings of Fact; Conclusions of Law; and Recommended Order were issued by Joseph V. Maronick, Hearing Examiner, on April 27, 1993.

Complainant's Exceptions to the Hearing Examiner's Findings of Fact; Conclusions of Law; and Recommended Order were filed by David L. Irving, Attorney for Complainant, on May 13, 1993.

Oral arguments were scheduled before the Board of Personnel Appeals on Wednesday, September 1, 1993.

After reviewing the record and considering the briefs and oral arguments, the Board orders as follows:

 IT IS ORDERED that the Exceptions to the Findings of Fact; Conclusions of Law; and Recommended Order are hereby denied, 2. IT IS ORDERED that this Board therefore adopts the Findings of Fact; Conclusions of Law; and Recommended Order of Hearing Examiner Joseph V. Maronick as the Final Order of this Board.

DATED this 20 day of September, 1993.

BOARD OF PERSONNEL APPEALS

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Board members Klepper, Henry, Talcott and Schneider concur.

WILLIS M. MCKEDN

NGTICE: You are entitled to Judicial Review of this Order.
Judicial Review may be obtained by filing a petition for Judicial
Review With the District Court no later than thirty (30) days
from the service of this Order. Judicial Review is pursuant to
the provisions of Section 2-4-701, et seq., MCA.

CHAIRMAN

CERTIFICATE OF MAILING

and correct copy of this ocument was mailed to the following on the 200 May of September, 1993:

David L. Irving Attorney for Complainants Drawer B 1110 5th Street South Glasgow, MT 59230

Rick D'Hooge Montana School Boards Association One South Montana Avenue Helena, MT 59601

STATE OF MONTANA DEPARTMENT OF LABOR AND INDUSTRY BOARD OF PERSONNEL APPEALS

IN THE MATTER OF UNFAIR LABOR PRACTICE CHARGE NO. 31-92:

SHEILA M. MURPHY AND UNION OF)
MAINTENANCE EMPLOYEES OF VALLEY)
COUNTY SCHOOL DISTRICT #1-1A,)

Complainant,

-Vs-

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FINDINGS OF FACT; CONCLUSIONS OF LAW; RECOMMENDED ORDER

BOARD OF TRUSTEES OF VALLEY COUNTY SCHOOL DISTRICT #1-1A,

Defendant.

* * * * * * * * *

INTRODUCTION

Prior to hearing in the above-cited matter, a Motion to Vacate the hearing scheduled to be conducted on January 6, 1993 was submitted by the Complainant. The basis of the Motion was to have this matter determined based upon submission of a November 12 and 13, 1993 hearing transcript conducted pursuant to Section 20-3-210 MCA. The November hearing involved a discharge issue action and authority of the County Superintendent to hear and decide all matters of controversy arising in his county as a result of decisions of the trustees of a district in the county. Complainant had filed under title 20 and was granted a hearing. The Complainant and Defendant, in the labor law question before this Hearing Officer, indicated that they anticipated calling the same witnesses as had been called in the November 12-13 hearing as well as intended to use the same exhibits as offered in that The Defendant, School District, opposed the Motion to Vacate on the basis that the School District must be provided an opportunity to be heard by a duly appointed hearing officer of the Board of Personnel Appeals under application of the Montana Labor Relations Act. The Motion to vacate was denied on the basis that this matter involves a legal issue which is different from the other Administrative appeal and the Defendant must be provided an opportunity to be heard under application of Section 39-31-105 MCA.

A hearing was conducted in this matter in Glasgow, Montana on January 6, 1993. Parties present, duly sworn and offering testimony included Complainant, Sheila Murphy, Matthew Murphy, Willie Zeller, Warren "Nick" Gamas, Adella Mott, Loretta Gore, Lois Rutherford, Lyndon Erickson, Leonard Boos, James Tribby, Donald Oss, Donald Turner, Dee Finney, Terry Puhrmann, Kenneth Scott, William Riley and Ronald F. Stegmann. The Complainant was assisted in case presentation by David L. Erving, Attorney at Law and the Defendant by Rick D'Hooge, Labor Relations Director, Montana School Board's Association.

Documents admitted to the record included Complainant Exhibits 1 through 4. Objection was raised to Complainant Exhibits 1 through 4 on the basis that they had not been submitted by the December 28, 1992 exchange date established in the Notice of Hearing. The objection was overruled on the basis that even though late, exclusion would not be appropriate. Defendant Exhibits admitted to the record included Exhibits D1 and 2. These were also objected to on the basis of late submission. The objection was overruled and the documents admitted on the same basis as were the Defendant exhibits. Administrative notice was taken of the Unfair Labor Practice Charge, response and investigation documents.

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Parties submitted post hearing briefs and proposed findings. Final submission was received March 19, 1993.

At the beginning of the hearing, the Complainant filed a Motion in Limine requesting that any information included in the November 12-13 hearing relating to Complainant job performance be precluded from offer by the Defendants, their witnesses or representative. The Motion in Limine was objected to by the Defendants. The motion was granted in part and denied in part on the following basis. Any information obtained or referenced during the November hearing would be allowed if relevant to the issue before this Hearing Officer involving the Defendant's refusal to process the Complainant's grievance but not information relating to job performance and unjust termination, an issue not raised in the unfair labor practice charge.

II. ISSUE

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Whether the School District violated Section 39-31-401(1)(5)
MCA when they refused to process a grievance pursuant to the
Complainant's request that such grievance be processed under
application of ARM 2.21.8017 and 2.21.8018 as found in the Montana
Operations Manual.

III. FINDINGS OF FACT1

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- 1. On August 20, 1989, the Complainant was employed as a Secretary by the Defendant. At all times relevant to the facts in this case, the Complainant was a member of the Maintenance Employees of Valley County School District 1-1A.
- 2. The Union contract does not provide for a grievance procedure nor does it reference any law or regulation which provides for a grievance procedure. The agreement provides in part, at Section 7 (Attachment ULP charge):
 - "7.1 During its term, this agreement may be altered, changed, added to, deleted from, or modified only through voluntary, mutual consent of the parties in writing and signed amendment to this agreement."
- 3. On October 31, 1991, the Complainant met with and by request of the school principal. He informed her of some work performance problems and advised she would be evaluated in two weeks and again thereafter on two week intervals if necessary. He informed her that if her work performance did not improve she night be terminated. On November 15, 1991 the Claimant was suspended. At a November 20, 1991, School Board meeting, the Principal recommended that the Complainant be terminated due to poor work performance. Ms. Murphy was provided an opportunity, though

All proposed findings, conclusions and supporting arguments of the parties have been considered. To the extent that the proposed findings and conclusions submitted by the parties and the arguments made by them are in accordance with the findings, conclusions and views stated herein they have been accepted. To the extent they are inconsistent therewith, they have been rejected. Certain proposed findings and conclusions may have been omitted as not relevant or as not necessary to a proper determination of the material issues presented. To the extent that the testimony of the various witnesses is not in accord with the findings herein it is not credited.

allegedly surprised and unprepared, to discuss the matter or represent herself at that hearing. Her Union Representative, Mr. Zeller, did speak on her behalf and offered Board Members a copy of the Montana Operations Manual, Discipline Handling Policy #3-0130. Board members were unaware of the policy. Board members testifying at the present hearing indicated the policy was not agreed upon by the parties as part of the union contract. Both the Complainant and her Union Representative felt that the matter was handled in far to summary a manner to have provided due process for the Complainant.

4. After being discharged, the Complainant filed a grievance with the District. The Complainant contended her rights were violated because the School District had not followed established procedures under the support staff agreement and the Montana Operations Manual. The Complainant further contended that she was suspended and later terminated without proper notice and without an opportunity for hearing in violation of Policies #3-0125 and #3-0130 of the Montana Operations Manual.

In response, the District stated that the Sections of the Montana Operations Manual (MOM) referenced by the Complainant are not applicable to local governments or political subdivisions. The Complainant was a school district employee NOT a state employee covered by the MOM. The Defendant further indicated that the Complainant had been provided opportunity to present her case at the School Board meeting on November 20 and therefore had no legal basis upon which the Board could reopen the matter.

The Complainant contends that the failure to process her grievance constitutes an Unfair Labor Practice in violation of the District's obligation to bargain in good faith, pursuant to Section 39-31-401(1) and (5) MCA as well as a breach of the established past practices, policies and procedures of the District for settling disputes between District and its support staff employees.

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- 6. The Complainant additionally contended the process used in her termination was contrary to established past practices, policies and procedures of the District. She feels the failure to follow past practice for settling disputes between the District and support staff violated her right to bargain through her representatives the conditions of her employment pursuant to Section 39-31-201, MCA.
- 7. During the Complainant's association with the Defendant, when problems arose concerning other matters including maternity leave and sick leave, the Complainant was advised to refer to the Montana Employee Handbook (Exhibit 3). In a note attached to that handbook from the School District Clerk/Business Manager's secretary, Eleanor, she indicated:

"Sheila, your principal should have one of these - but you can keep this one in your office - Mr. Gamas says we only use this as a guideline, and individual cases may be different - talk to him if you want more info. Eleanor"

- 9. Mr. Gamas, the District's business clerk and a person often consulted stated that when problems arose about which he was unsure, he would refer to the <u>Handbook of State and Federal</u> Employee Laws For Montana Public Employees.
- 10. Both parties during the course of their exchange of information and discussion regarding employment problems as they arose, would refer to the Montana Operations Manual, the Employee Handbook, and the Handbook of State and Federal Employees. Neither

party particularly raised or asked that their reference book would be used or included as a contract term.

V. CONCLUSION OF LAW

- 1. The contract does not include a discipline or grievance procedure. While both parties indicated that they followed a book as a "reference", neither party included these reference books as a contract term. The clear unmistakable contract language indicates that the agreement may only be changed through voluntary mutual consent of the parties in written and signed amendment to the agreement. While the Complainant's position is supported in part by the District Clerk\Business Manager's secretary advising her that she should refer to the Employee Handbook relating to problems, this does not make the grievance procedure included in the Montana Operations Manual a contract term. The clear unmistakable language of the contract specifically points to the responsibility of the parties to include in their contract that language which they wish to have a part thereof.
- 2. The duty of this Hearing Examiner is to construe the contract and applicable law as found. The Hearings Examiner must examine and declare the substance of the agreement or statute and may not insert what has been omitted. State ex rel Palmer v. Hart, 201 Mont. at 530 and 533. See also State ex rel. Stewart v. Casne, 172 Mont. 302, 306-307, 564 P.2d 983 (1977), wherein the Court likewise asserted that "Where the language of a statute is plain, unambiguous, direct and certain, the statute speaks for itself and there is nothing left for the Court to construe." (Citations emitted.) The Court acknowledged its function to be "simply to declare what in terms or substance is contained in the statute and

neither insert what has been omitted nor omit what has been inserted." Id, at 306. See also <u>Gaub v. Milbank Insurance</u> <u>Company</u>, 220 Mont. 424, 427, 715 P.2d 443 (1986), where the Court declared "In search for plain meaning, 'the language used must be reasonably and logically interpreted, given words their usual and ordinary meaning'". The same standard applies to the presiding authority construing the contract in this case. The use of a reference book or books or manuals relating to other issues does not give rise the inclusion of a never used or referenced grievance process in ANY reference document.

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The contract did not include a grievance procedure and the parties did not particularly, in conformance with contract terms, agree to include the State grievance procedure. The Complainant cannot at this point have this Hearing Officer insert into the contract something that was not by the parties placed in the contract. The past practice which the Complainant uses as the basis of her claim does not support a finding in her favor. The past practice was that each party used their own reference material and or at times shared reference to the guideline used. Neither party agreed to inclusion of a manual as a contract term. This Hearing Officer will not include a the Montana Operations Manual as a contract term.

Both parties agreed that there had never been an instance where a grievance was filed or a determination made in which either the Montana Operations Manual, the Employee Handbook or the handbook of State and Federal Employee Laws for Montana was used. While the record shows that the Complainant was provided a hearing related to the her dismissal which under application of Section 20-

1	3-210 MCA, that is not relevant to this Unfair Labor Practice
2	Charge.
3	VI. RECOMMENDED ORDER
4	IT IS ORDERED that Unfair Labor Practice Charge No. 16-93 be
5	dismissed.
6	Dated this 27 day of April, 1993.
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8	JOSEPH V. MARONICK
9	Hearing Examiner
10	NOTICE: Under application of Board Rule ARM 24.25.107(2), the above RECOMMENDED ORDER shall become the FINAL ORDER of this Board unless
11	written exceptions are filed within twenty (20) days after service of these FINDINGS OF FACT, CONCLUSIONS OF LAW AND RECOMMENDED ORDER
13	upon the parties.
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15	CERTIFICATE OF MAILING
16 17	The undersigned hereby certifies that true and correct copies of the foregoing documents were, this day served upon the following parties or such parties' attorneys of record by depositing the same in the U.S. Mail, postage prepaid, and addressed as follows:
18	David L. Erving
19	Attorney at Law Drawer B
20	110 5th Street South Glasgow, MT 59230
21	Rick D'Hooge
22	Montana School Boards Association 1 South Montana Avenue
23	Helena, MT 59601
24	DATED this day of April, 1993.
25	Christine & Roland
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